

At the Board of Selectmen's meeting on September 21, Building Commissioner Fred Lonardo and Project Manager Candy McLaughlin demonstrated the ViewPermit electronic permitting. ViewPermit allows electronic processing and tracking of permits and licenses, and is now live for Building, Electrical, Plumbing, and Gas permits. ViewPermit integrates with major Town financial, records, management, and GIS applications to improve efficiency and ensure data consistency.

Lexington decided to move to an electronic system for permits and licenses for a number of reasons including:

- reducing and in some cases eliminating the need for paper documents;
- improving internal coordination of department reviews and approvals;
- tracking status and producing reports electronically; and
- providing better service to customers.

Contractors and homeowners can now apply for building, electrical, plumbing, and gas permits 24/7 online or during office hours at a kiosk in the Building Department. Most plans are submitted electronically and stored in the Town's electronic document repository. ViewPermit software lets staff track the status of permit applications, and when the permit is issued it is available online for printing so the contractor doesn't need to come to the office to pick up a paper permit.

ViewPermit is accessible online from the Town's website, <http://www.lexingtonma.gov>, from the Online Services menu or from the Building Department page. If you have questions, please call the Building Department at 781-698-4530.